Grace College Department of Graduate Counseling
Vital Statistics and Program Evaluation Outcome

Vital Statistics 2018-2019

Enrollment as of 3/13/2019 (full-time)	93
Graduates (Summer 2018-Spring 2019)	31
Completion Rate (% graduated in the timeframe expected)	65%
Licensure/Certification exam pass rate	100%
Job Placement Rate (18/19 reporting graduates had CMHC jobs upon graduation)	94.7%

Student Outcomes

For 2018-2019, the Department of Graduate Counseling measured 16 program goals associated with student learning as part of its systematic program evaluation. What follows is a summary of these outcomes. Results were aggregated for both online and residential learning platforms. The Alumni survey data is collected every other year and was not collected in 2018-2019. A different exit survey was used that did not correspond with the assessment data this year.

Outcomes of Systematic Program Evaluations

Key: A-achieved, PA-partially achieved, NA-not achieved, NM-Not measured
***Average score on the Likert Scale**.*

(1=Strongly Disagree 2=Disagree 3=Neither Agree nor Disagree, 4=Agree 5=Strongly Agree)

Program Goals	Assessment Source & Criteria (measures Program Goals)	Results of Assessment	Key
1. Students will be scripturally grounded in order to apply biblical values personally and professionally	Average Score of 4.0 or above on Associated Question Q4: Exit Survey: Q3: Employer Survey: Q1: Alumni Survey: Portfolio: 90% of those submitting portfolios will earn a passing score for the Professional Counselor Identity Research paper and the Case Conceptualization paper	Q4: Exit Survey: N/A Q2: Employer Survey: 4.0 Q13: Alumni Survey: N/A to be taken 2019-2020 Portfolio: 93% earned passing scores on both the professional identity paper and the case conceptualization paper	A

2. Students will examine and apply biblical values in their self-as-therapist development	Average Score of 4.0 or above on Associated Question Q5: Exit Survey: Q3: Employer Survey: Q14: Alumni Survey: Portfolio: 90% of those submitting portfolios will earn a passing score for the Professional Counselor Identity Research paper and the Case Conceptualization paper	Q5: Exit Survey: N/A Q3: Employer Survey: 4.0 Q14: Alumni Survey: N/A to be taken 2019-2020 Portfolio: 93% earned passing scores on both the professional identity paper and the case conceptualization paper	A
3. Students will demonstrate an understanding of ethical and legal research, implications, issues, and considerations as applied in individual, group, family, career, crisis, and community counseling and consulting	Site-supervisor Eval: 90% of Practicum, Internship and Advanced Internship will earn a "meets expectations" (2) or above on Ethical Practice item Average score of 4.0 or above on Associated Q Q6: Exit Survey: Q4: Employer Survey: Q15: Alumni Survey: CPCE Exam: 90% will earn a passing score for Core Content Areas C:8 Professional Orientation & Ethical Practice and C:7 Research & Program Evaluation	Site supervisor evaluation: 100% met expectations on question related to ethical practice Q6: Exit Survey: N/A Q3: Employer Survey: 4.0 Q15: Alumni Survey: N/A to be taken in 2019-2020 CPCE Exam: C8: 93.5% passed this section C7: 100% passed this section	A
4. Students will demonstrate an understanding of social and cultural diversity research, trends, theories, implications, issues, and considerations as applied in individual, group, family, career, crisis, and community counseling and consulting	Site-supervisor Evaluation: 90% of Practicum, Internship and Advanced Internship will earn a "meets expectations" (2) or above on the Counseling Skills section Average score of 4.0 or above on associated Q Q7: Exit Survey Q5: Employer Survey Q16: Alumni Survey: CPCE: 90% will earn a passing score on the Core Content Area C:2 Social & Cultural Diversity	Site supervisor evaluation: 99.8% met expectations on counseling skills section Q7: Exit Survey: N/A Q5: Employer Survey: 4.0 Q16: Alumni Survey: N/A to be taken in 2019-2020 CPCE Exam: C2:83.9% passed this section	PA

5. Students will demonstrate an understanding of human behaviors, attitudes, relationships, development, and characteristics that influence individual, group, family, career, crisis, and community counseling and consulting	Site-supervisor Eval: 90% of Practicum, Internship and Advanced Internship will earn a "meets expectations" (2) or above on the Counseling Skills section Faculty supervisor Eval: 90% of Practicum students will earn a score of 3 (target) or above on the Counseling Skills section. Average Score of 4.0 or above on associated Q Q8: Exit Survey Q6: Employer Survey Q17: Alumni Survey Portfolio: 90% of those submitting portfolios will earn a passing score on the written and oral case conceptualization component CPCE Exam: 90% will earn a passing score for Core Content Areas C:1 Human Growth & Development and C:3 Helping Relationships	Site supervisor eval: 99.8% met expectations on the counseling skills section Faculty supervisor eval: 96.5% received "target" or "exemplary" on counseling skills section Q8: Exit Survey: N/A Q6: Employer Survey: 4.0 Q17: Alumni Survey: N/A to be taken in 2019-2020 Portfolio: 100% earned passing scores on the written and oral case conceptualization component CPCE Exam: C1: 93.5 % passed this section C3: 90.3% passed this section	A
6. Students will demonstrate and apply essential counselor characteristics, behaviors, interviewing and diagnostic skills across diverse academic and clinical settings	Site-supervisor Eval: 90% of Practicum, Internship and Advanced Internship will receive a "meets expectations" (2) or above on the Counseling Skills section Faculty supervisor Eval: 90% of Practicum students will earn a score of 3 (target) or above on Counseling skills Candidacy: 90% will pass candidacy and move forward to internship Dispositions Assessment: 90% of students overall will receive "meets expectations" on disposition assessment Average score of 4.0 or above on associated Q Q9: Exit Survey Q7: Employer Survey Q18: Alumni Survey: Portfolio: 90% will earn a passing score for the oral and written case conceptualization component CPCE: 90% will earn a passing score on Core Content Areas C:6 Assessment and C: 8 Professional Orientation and Ethical Practice	Site supervisor eval: 99.8% met expectations on counseling skills section Faculty supervisor eval: 96.5% received "target" or "exemplary" on counseling skills section Candidacy: 100% passed candidacy to move forward to internship Dispositions assessment: 94% of students received meets expectations Q9: Exit Survey: N/A Q7: Employer Survey: 4.0 Q18: Alumni Survey: N/A to be taken in 2019-2020 Portfolio: 100% earned passing scores on both written and oral case conceptualizations CPCE: C6: 93.5% passed this section C8: 93.5% passed this section	A

7. Students will demonstrate an understanding of relevant theories and models related to individual, group, and family systems counseling and consulting	Site supervisor eval: 90% of Practicum, Internship and Advanced Internship will receive a "meets expectations" (2) or above on the Counseling Skills section Average Score of 4.0 or above on associated Q Q10: Exit Survey Q8: Employer Survey Q19: Alumni Survey: Portfolio: 90% of those submitting portfolios will earn a passing score for the oral and written Case Conceptualization paper and the Professional Counselor Identity Research paper. CPCE Exam: 90% will earn a passing score on Core Content Areas C:1 Human Growth & Development, C:3 Helping Relationships, C:4 Group Work, C:5 Career Development	Site Supervision evaluations: 99.8% met expectations in counseling skills section Q10: Exit Survey: N/A Q8: Employer Survey: 4.0 Q19: Alumni Survey: N/A to be taken in 2019-2020 Portfolio: 93% earned passing scores on both the case conceptualization and professional identity paper CPCE Exam: C1: 93.5% passed this section C3: 90.3% passed this section C4:93.5% passed this section C5: 96.8% passed this section	A
8. Students will demonstrate an understanding of individual and group approaches to assessment and evaluation	Average score of 4.0 or above on associated Q Q11: Exit Survey: Q9: Employer Survey Q20: Alumni Survey: CPCE Exam: 90% will earn a passing score on Core Content Areas C:4 Group Work and C:6 Assessment	Q11: Exit Survey: N/A Q9: Employer Survey: 4.0 Q20: Alumni Survey: N/A to be taken in 2019-2020 CPCE Exam: C4: 93.5% passed this section C6: 93.5% passed this section	A
9. Students will demonstrate an understanding of the role of research, research methodologies, statistical analysis, and program evaluation as applied to the counseling profession	Average score of 4.0 or above on associated Q Q12: Exit Survey Q10: Employer Survey Q21: Alumni Survey: CPCE Exam:90% will earn a passing score on Core Content Area C:7 Research and Program Evaluation	Q12: Exit Survey: N/A Q10: Employer Survey: 3.67 Q21: Alumni Survey: N/A to be taken in 2019-2020 CPCE Exam: C7: 100% passed this section	A
10. Students will demonstrate a proficiency in applying computer technology across academic and professional domains	Site-supervisor Eval: 90% of Practicum, Internship and Advanced Internship will receive a "meets expectations" (2) or above on the "knowledge of computer technology" skill item Average score of 4.0 or above on associated Q Q13: Exit Survey Q11: Employer Survey Q22: Alumni Survey:	Site supervisor evaluation: 100% met expectations on knowledge of computer technology skill item Q13: Exit Survey: N/A Q11: Employer Survey: 3.0 Q22: Alumni Survey: N/A to be taken in 2019-2020	PA

	Portfolio: 100% will submit portfolios online through the Moodle course shell	Portfolio: 100% of students submitted portfolios online	
	Time2Track: 100% of Practicum, Internship, and Advanced Internship students will track hours and submit for site supervisor approval using the Time2Track computer software	Time2Track: 100% of all clinical course students submitted hours using Time2Track computer software	
	Moodle: 100% of Practicum, Internship, and Advanced Internship students will upload clinical and course documents, review audio/video tapes, and receive supervision feedback online utilizing apps via the Moodle course shell.	Moodle: 100% of all clinical course students utilized moodle for submitting course documents and records and receiving feedback;	
11. Students will demonstrate critical and creative thinking across academic and professional domains	Average score of 4.0 or above on associated Q Q14 Exit Survey Q12 Employer Survey Q23 Alumni Survey:	Q14: Exit Survey: N/A Q12: Employer Survey: 4.0 Q23: Alumni Survey: N/A to be taken in 2019-2020	A
	Candidacy: 90% of students will pass candidacy indicating readiness to move to internship	Candidacy: 100% passed candidacy	
	Dispositions assessment: 90% of students will receive "meets expectations" for dispositional assessment	Dispositions Assessment: 94% met expectations	
	Portfolio:90% of those submitting portfolios will earn a passing score signifying they successfully completed the portfolio as an exit competency	Portfolio: 100% earned a passing score	
12. Students will demonstrate core counseling knowledge in Clinical Mental Health Counseling	Site-supervisor Eval: 90% of Practicum, Internship and Advanced Internship will have a passing evaluation (no more than 2 scores lower than a 2 "meets expectations")	Site supervisor evaluation: 98% passed their final evaluation	PA
	Faculty supervisor Eval:90% of Practicum students will earn a score of 3 (target) or above on Counseling Skills	Faculty supervisor evaluation: In overall counseling skills, 96.5% received "target" or "exemplary"	
	Average score of 4.0 or above on associated Q Q15: Exit Survey Q13: Employer Survey Q24: Alumni Survey	Q15: Exit Survey: N/A Q13: Employer Survey: 4.33 Q24: Alumni Survey: N/A to be taken in 2019-2020	
	Portfolio: 90% will earn a passing score signifying that they successfully completed portfolio as an exit competency	Portfolio: 100% earned passing scores	
	Candidacy: 90% of applicants will pass candidacy	Candidacy: 100% passed candidacy	

	CPCE Exam: 90% will earn a passing score for all Core Content Areas of the exam, 90% will earn a passing total score for the exam	CPCE Exam: Core content areas: 58% earned a passing score on all content areas of the exam Total score: 100% earned total passing scores on the CPCE	
13. Students will demonstrate knowledge of risk due to crisis, disaster, trauma, addiction, and/or co-occurring mental disorders	Average score of 4.0 or above on associated Q Q14: Exit Survey Q16: Employer Survey Q25: Alumni Survey: CPCE Exam: 90% will pass Core Content Area C:6 Assessment	Q16: Exit Survey: N/A Q14: Employer Survey: 4.0 Q25: Alumni Survey: N/A to be taken in 2019-2020 CPCE Exam: C6: 93.5% passed this section	A
14. Students will demonstrate effective, culturally responsive counseling relationships	Site-supervisor Eval:90% of Practicum, Internship and Advanced Internship will receive a "meets expectations" (2) or above on "practices sensitivity to diversity issues" Average score of 4.0 or above on associated Q Q18: Exit Survey Q15: Employer Survey: Q26 Alumni Survey	Site supervisor evaluation: 100% met expectations on sensitivity to diversity issues Q18: Exit Survey: N/A Q15: Employer Survey: 3.67 Q26: Alumni Survey: N/A to be taken in 2019-2020	PA
15. Students will demonstrate the ability to receive and integrate critical feedback as it relates to their professional development	Site-supervisor Eval: 90% earn a "meets expectations" (2) on "open to new ideas" and "handles criticism well" items Dispositions Assessment: 90% of students will receive "meets expectations" on the dispositional assessment. Average score of 4.0 or above on associated Q Q19 Exit Survey: Q16: Employer Survey: Q27 Alumni Survey:	Site supervisor evaluation: 100% met expectations on openness to new ideas; 98% met expectations on ability to handle criticism constructively Dispositions Assessment: 94% met expectations Q19: Exit Survey: N/A Q16: Employer Survey: 4.0 Q27: Alumni Survey: N/A to be taken in 2019-2020	A

16. Students will demonstrate effectiveness in interpersonal functioning as it applies to academic and clinical settings	Site-supervisor Eval:90% of Practicum, Internship and Advanced Internship will receive a "meets expectations" (2) or above in Personal and Professional Responsibilities section	site supervisor evaluation: 99.6% met expectations	A
	Dispositional Assessment: 90% of students will earn "meets expectations" on the dispositional assessment	Dispositional Assessment: 94% met expectations	
	Average score of 4.0 or above on associated Q Q17 Exit Survey Q17: Employer Survey: Q28 Alumni Survey	Q17: Exit Survey: N/A Q17: Employer Survey: 4.0 Q13: Alumni Survey: N/A to be taken in 2019-2020	

Program Improvements

The Department of Graduate Counseling (DOGC) evaluated each outcome for 2018-2019 and identified programmatic improvements for 2019-2020. The following is a description of improvements that will be a focus of the DOGC in 2019-2020:

- Again this year, 12 of the 16 program goals were achieved based on all methods of assessment. The DOGC will continue to strive for standards of excellence across all program goals.

- Employers did not rate alumni as highly as expected on technology skills. Overall, students are actively engaged in technology in the academic program. The faculty determined that the question on technology proficiency is vague and recommended changing the wording to be more specific to determine if alumni are meeting professional expectations. Faculty also discussed reviewing curriculum for opportunities to train students more on professional technology elements such as electronic charting.

- During the 2018-2019 self-study process, the faculty identified new areas for program assessment. For 2019-2020, these new assessments will be utilized and incorporated into the annual program assessment. Students and site supervisors will complete program assessments, an advisory committee of alumni, employers, site supervisors, and current students will make recommendations for program improvements, and students will complete self-assessments of dispositions.