

Grace College
Department of Graduate Counseling
Vital Statistics and Program Evaluation Outcomes
2020-2021

Vital Statistics 2020-2021

Enrollment	96
Graduates (May 2021)	21
Completion Rate (% graduated in expected time)	78%
Licensure/Certification exam pass rate	100%
Job Placement Rate* (at graduation—100% reported 3 months post-graduation)	94%

Student Outcomes

For 2020-2021, the Department of Graduate Counseling measured 16 program goals associated with student learning as part of its systematic program evaluation. What follows is a summary of these outcomes. The Alumni survey data is collected every other year and was not collected this year.

Outcomes of Systematic Program Evaluations

Key: A-achieved, PA-partially achieved, NA-not achieved, NM-Not measured
Average score on the Likert Scale. (1=Strongly Disagree 2=Disagree 3=Neither Agree nor Disagree, 4=Agree 5=Strongly Agree)

Program Goals	Assessment Source & Criteria (measures Program Goals)	Results of Assessment	Key
A. Students will be scripturally grounded in order to apply biblical values personally and professionally	Average Score of 4.0 or above on Associated Question Q4:Exit Survey: Q2: Employer Survey: Q1: Alumni Survey: Portfolio: 90% of those submitting portfolios will earn a passing score for the Professional Counselor Identity Research paper and the Case Conceptualization paper	Q4: Exit Survey: 4.65 Q2: Employer Survey: 4.86 Q1: Alumni Survey: N/A assessment in 2022 Portfolio: 100% earned passing scores on both the professional identity paper and the case conceptualization paper	A

<p>2. Students will examine and apply biblical values in their self-as-therapist development</p>	<p>Average Score of 4.0 or above on Associated Question Q5: Exit Survey: Q3: Employer Survey: Q2: Alumni Survey:</p> <p>Portfolio: 90% of those submitting portfolios will earn a passing score for the Professional Counselor Identity Research paper and the Case Conceptualization paper</p>	<p>Q5: Exit Survey: 4.47 Q3: Employer Survey: 4.71 Q2: Alumni Survey: N/A assessment in 2022</p> <p>Portfolio: 100% earned passing scores on both the professional identity paper and the case conceptualization paper</p>	<p>A</p>
<p>3. Students will demonstrate an understanding of ethical and legal research, implications, issues, and considerations as applied in individual, group, family, career, crisis, and community counseling and consulting</p>	<p>Site-supervisor Eval: 90% of Practicum, Internship and Advanced Internship will earn a "meets expectations" (2) or above on Ethical Practice item</p> <p>Average score of 4.0 or above on Associated Q Q6: Exit Survey: Q4: Employer Survey: Q3: Alumni Survey:</p> <p>CPCE Exam: 85% will earn a passing score for Core Content Areas Professional Orientation & Ethical Practice and Research & Program Evaluation</p>	<p>Site supervisor evaluation: 100% met expectations on question related to ethical practice</p> <p>Q6: Exit Survey: 4.76 Q4: Employer Survey: 4.5 Q3: Alumni Survey: N/A assessment in 2022</p> <p>CPCE Exam: Professional practice: 81% passed this section Research: 76% passed this section</p>	<p>PA</p>
<p>4. Students will demonstrate an understanding of social and cultural diversity research, trends, theories, implications, issues, and considerations as applied in individual, group, family, career, crisis, and community counseling and consulting</p>	<p>Site-supervisor Eval: 90% of Practicum, Internship and Advanced Internship will earn a "meets expectations" (2) or above on the Counseling Skills section</p> <p>Average score of 4.0 or above on associated Q Q7: Exit Survey Q5: Employer Survey Q4: Alumni Survey:</p> <p>CPCE: 85% will earn a passing score on the Core Content Area Social & Cultural Diversity</p>	<p>Site supervisor evaluation: % met expectations on every question of counseling skills section</p> <p>Q7: Exit Survey: 4.65 Q5: Employer Survey: 4.5 Q4: Alumni Survey: N/A assessment in 2022</p> <p>CPCE Exam: Social/Cultural: 76% passed this section</p>	<p>PA</p>
<p>5. Students will demonstrate an understanding of human behaviors, attitudes, relationships, development, and characteristics that</p>	<p>Site-supervisor Eval: 90% of Practicum, Internship and Advanced Internship will earn a "meets expectations" (2) or above on the Counseling Skills section</p> <p>Faculty supervisor Eval: 90% of Counseling</p>	<p>Q8: Exit Survey: 5.0 Average Score Q6: Employer Survey: N/A to be taken 2016-2017</p>	<p>A</p>

<p>influence individual, group, family, career, crisis, and community counseling and consulting</p>	<p>Skills and Practicum students will earn a score of 3 (target) or above on the Counseling Skills section.</p> <p>Average Score of 4.0 or above on associated Q Q8: Exit Survey Q6: Employer Survey Q5: Alumni Survey</p> <p>Portfolio: 90% of those submitting portfolios will earn a passing score on the written and oral case conceptualization component</p> <p>CPCE Exam: 90% will earn a passing score for Core Content Areas Human Growth & Development and Helping Relationships</p>	<p>Q5:Alumni Survey: 4.5 Average</p> <p>Site supervisor eval: 98% met expectations on every question of the counseling skills section</p> <p>Faculty supervisor eval: 91% received only "target" or exemplary" on all questions in the counseling skills section</p> <p>Q8: Exit Survey: 4.71 Q6: Employer Survey: 4.75 Q5: Alumni Survey: N/A assessment in 2022</p> <p>Portfolio: 100% earned passing scores on the written and oral case conceptualization component</p> <p>CPCE Exam: HGD: 100% passed this section Helping Rels.: 100% passed this section</p>	
<p>6. Students will demonstrate and apply essential counselor characteristics, behaviors, interviewing and diagnostic skills across diverse academic and clinical settings</p>	<p>Site-supervisor Eval: 90% of Practicum, Internship and Advanced Internship will receive a "meets expectations" (2) or above on the Counseling Skills section</p> <p>Faculty supervisor Eval: 90% of Counseling Skills and Practicum students will earn a score of 3 (target) or above on Counseling skills</p> <p>Candidacy: 90% will pass candidacy and move forward to internship</p> <p>Dispositions Assessment: 90% of students overall will receive "meets expectations" on disposition assessment</p> <p>Average score of 4.0 or above on associated Q Q9:Exit Survey Q7:Employer Survey Q6:Alumni Survey:</p> <p>Portfolio: 90% will earn a passing score for the oral and written case conceptualization component</p>	<p>Site supervisor eval: 98% met expectations on every question of counseling skills section</p> <p>In overall counseling skills, 91% received only "target" or "exemplary" on every question of counseling skills section in faculty evaluations</p> <p>Candidacy: 100% passed candidacy to move forward to internship</p> <p>Dispositions assessment: 90% of students received meets expectations on every area in each class</p> <p>Q9:Exit Survey: 4.82 Q7: Employer Survey: 4.62 Q6: Alumni Survey: N/A assessment in 2022</p>	<p>PA</p>

	<p>CPCE: 90% will earn a passing score on Core Content Areas C:6 Assessment and C: 8 Professional Orientation and Ethical Practice</p>	<p>Portfolio: 100% earned passing scores</p> <p>CPCE: Assessment: 76% passed this section Professional Orientation: 81% passed this section</p>	
<p>7. Students will demonstrate an understanding of relevant theories and models related to individual, group, and family systems counseling and consulting</p>	<p>90% of Practicum, Internship and Advanced Internship will receive a "meets expectations" (2) or above on the Counseling Skills section</p> <p>Average Score of 4.0 or above on associated Q Q10:Exit Survey Q8:Employer Survey Q7:Alumni Survey:</p> <p>Portfolio: 90% of those submitting portfolios will earn a passing score for the oral and written Case Conceptualization paper and the Professional Counselor Identity Research paper.</p> <p>CPCE Exam: 85% will earn a passing score on Core Content Areas Human Growth & Development, Helping Relationships, Group Work, Career Development</p>	<p>Supervision evaluations: 98% met expectations on every question in counseling skills section</p> <p>Q10:Exit Survey: 4.41 Q8: Employer Survey: 4.75 Q7: Alumni Survey: N/A assessment in 2022</p> <p>Portfolio: 100% earned passing scores on both the case conceptualization and professional identity paper</p> <p>CPCE Exam: HGD: 100% passed this section Helping rels.: 100% passed this section Group: 95% passed this section Career: 90% passed this section</p>	A
<p>8. Students will demonstrate an understanding of individual and group approaches to assessment and evaluation</p>	<p>Average score of 4.0 or above on associated Q Q11: Exit Survey: Q9: Employer Survey Q8: Alumni Survey:</p> <p>CPCE Exam: 85% will earn a passing score on Core Content Areas Group Work and Assessment</p>	<p>Q11:Exit Survey: 4.29 Q9: Employer Survey: 4.38 Q8: Alumni Survey: N/A assessment in 2022</p> <p>CPCE Exam: Group: 95% passed this section Assessment: 76% passed this section</p>	PA

<p>9. Students will demonstrate an understanding of the role of research, research methodologies, statistical analysis, and program evaluation as applied to the counseling profession</p>	<p>Average score of 4.0 or above on associated Q Q12: Exit Survey Q10: Employer Survey Q9: Alumni Survey:</p> <p>CPCE Exam:85% will earn a passing score on Core Content Area Research and Program Evaluation</p>	<p>Q12: Exit Survey: 4.29 Q10: Employer Survey: 4.0 Q9: Alumni Survey: N/A assessment in 2022</p> <p>CPCE Exam: Research: 76% passed this section</p>	<p>PA</p>
<p>10. Students will demonstrate a proficiency in applying computer technology across academic and professional domains</p>	<p>Site-supervisor Eval: 90% of Practicum, Internship and Advanced Internship will receive a "meets expectations" (2) or above on the "knowledge of computer technology" skill item</p> <p>Average score of 4.0 or above on associated Q Q13: Exit Survey Q11: Employer Survey Q10: Alumni Survey:</p> <p>Portfolio: 100% will submit portfolios online through the Moodle course shell</p> <p>Time2Track: 100% of Practicum, Internship, and Advanced Internship students will track hours and submit for site supervisor approval using the Time2Track computer software</p> <p>Moodle: 100% of Practicum, Internship, and Advanced Internship students will upload clinical and course documents, review audio/video tapes, and receive supervision feedback online utilizing apps via the Moodle course shell.</p>	<p>Site supervisor evaluation: 100% met expectations on knowledge of computer technology skill item</p> <p>Q13: Exit Survey: 4.18 Q11: Employer Survey: 4.38 Q10: Alumni Survey: N/A assessment in 2022</p> <p>Portfolio: 100% of students submitted portfolios online</p> <p>Time2Track: 100% of all clinical course students submitted hours using Time2Track computer software</p> <p>Moodle: 100% of all clinical course students utilized moodle for submitting course documents and records and receiving feedback;</p>	<p>A</p>
<p>11. Students will demonstrate critical and creative thinking across academic and professional domains</p>	<p>Average score of 4.0 or above on associated Q Q14 Exit Survey Q12 Employer Survey Q11: Alumni Survey:</p> <p>Candidacy: 90% of students will pass candidacy indicating readiness to move to internship</p> <p>Dispositions assessment: 90% of students will receive "meets expectations" for dispositional assessment</p> <p>Portfolio:90% of those submitting portfolios will earn a passing score signifying they successfully completed the portfolio as an exit</p>	<p>Q14:Exit Survey: 4.82 Q12: Employer Survey: 4.75 Q11: Alumni Survey: N/A assessment in 2022</p> <p>Candidacy: 100% passed candidacy</p> <p>Dispositions Assessment: 90% met expectations on every question for every session of the academic year</p>	<p>A</p>

	competency	Portfolio: 100% earned a passing score	
12. Students will demonstrate core counseling knowledge in Clinical Mental Health Counseling	<p>Site-supervisor Eval: 90% of Practicum, Internship and Advanced Internship will have a passing evaluation (no more than 2 scores lower than a 2 "meets expectations")</p> <p>Faculty supervisor Eval:90% of Practicum students will earn a score of 3 (target) or above on Counseling Skills</p> <p>Average score of 4.0 or above on associated Q Q15: Exit Survey Q13: Employer Survey Q12: Alumni Survey</p> <p>Portfolio: 90% will earn a passing score signifying that they successfully completed portfolio as an exit competency</p> <p>Candidacy: 90% of applicants will pass candidacy</p> <p>CPCE Exam: 85% will pass 7/8 Core Content Areas of the exam 90% will earn a passing total score for the exam</p>	<p>Site supervisor evaluation: 100% passed their final evaluation</p> <p>Faculty supervisor evaluation: In overall counseling skills, 91% received "target" or "exemplary" on every question</p> <p>Q15: Exit Survey: 4.71 Q13: Employer Survey: 4.75 Q12: Alumni Survey: N/A assessment in 2022</p> <p>Candidacy: 100% passed candidacy</p> <p>Portfolio: 100% earned passing scores</p> <p>CPCE Exam: Core content areas: 81% earned a passing score on 7/8 content areas of the exam Total score: 100% earned total passing scores</p>	PA
13. Students will demonstrate knowledge of risk due to crisis, disaster, trauma, addiction, and/or co-occurring mental disorders	<p>Average score of 4.0 or above on associated Q Q16:Exit Survey Q14:Employer Survey Q13:Alumni Survey:</p> <p>CPCE Exam: 85% will pass Core Content Area Assessment</p>	<p>Q16:Exit Survey: 4.35 Q14: Employer Survey: 4.25 Q13: Alumni Survey: N/A assessment in 2022</p> <p>CPCE Exam: Assessment: 76% passed this section</p>	PA
14. Students will demonstrate effective, culturally responsive counseling relationships	<p>Site-supervisor Eval:90% of Practicum, Internship and Advanced Internship will receive a "meets expectations" (2) or above on "practices sensitivity to diversity issues"</p> <p>Average score of 4.0 or above on associated Q Q18 Exit Survey Q15: Employer Survey: Q14: Alumni Survey</p>	<p>Site supervisor evaluation: 100% met expectations on sensitivity to diversity issues</p> <p>Q18:Exit Survey: 4.59 Q15: Employer Survey: 4.5 Q14: Alumni Survey: N/A assessment in 2022</p>	A

<p>15. Students will demonstrate the ability to receive and integrate critical feedback as it relates to their professional development</p>	<p>Site-supervisor Eval: 90% earn a "meets expectations" (2) on "open to new ideas" and "handles criticism well" items</p> <p>Dispositions Assessment: 90% of students will receive "meets expectations" on the dispositional assessment</p> <p>Average score of 4.0 or above on associated Q</p> <p>Q19 Exit Survey: Q16: Employer Survey: Q15: Alumni Survey:</p>	<p>Site supervisor evaluation: 100% met expectations on openness to new ideas; 100% met expectations on ability to handle criticism constructively</p> <p>Dispositions Assessment: 90% met expectations on every question, in every class, in every session</p> <p>Q19:Exit Survey: 4.65 Q16: Employer Survey: 4.5 Q15: Alumni Survey: N/A assessment in 2022</p>	<p>A</p>
<p>16. Students will demonstrate effectiveness in interpersonal functioning as it applies to academic and clinical settings</p>	<p>Site-supervisor Eval: 90% of Practicum, Internship and Advanced Internship will receive a "meets expectations" (2) or above in Personal and Professional Responsibilities section</p> <p>Dispositional Assessment: 90% of students will earn "meets expectations" on the dispositional assessment</p> <p>Average score of 4.0 or above on associated Q</p> <p>Q17 Exit Survey Q17: Employer Survey: Q16: Alumni Survey</p>	<p>site supervisor evaluation: 98% met expectations on all questions in personal and professional responsibilities section</p> <p>Dispositional Assessment: 90% met expectations in every class, in every session,</p> <p>Q17: Exit Survey: 4.59 Q17: Employer Survey: 4.75 Q16: Alumni Survey: N/A Assessment in 2022</p>	<p>A</p>

Proposed program changes 2021-2022

The faculty have reviewed assessment data from 2020-2021 and made recommendations for program changes. The following are proposed changes for the 2021-2022 academic year.

- The Program Learning Outcomes (PLOs) were condensed from 16 to 10 to reflect recommendations from the CACREP site visit to streamline these. These PLOs will be used moving forward.
- Key Performance Indicators were reviewed and new measures were added for Theological Foundations and Marriage and Family Counseling in 2020-2021. Key Performance Indicators have been adjusted to correspond with changes in PLOs.
- Student disposition letters will be sent later in the Spring semester so that Spring session B is included in the review.
- Assessment measures for student dispositions and Key Performance Indicators will be updated with better software tools for 2021-2022.
- Student self-assessments will be revised for spring 2022, particularly for first year students, to make sure that questions are commensurate with their developmental level in the program and to maximize this tool's efficiency.
- Our department goals for passing rates for each individual CPCE section will be adjusted to 85% which is more on target with our overall passing expectations. The goal for all students passing the CPCE final score remains at 90%.
- The program is more diverse demographically. The department will continue to work with admissions on strategies to target more diverse applicants.
- Alumni gatherings will be added for 2021-2022 and faculty and alumni will assess the impact of these events.